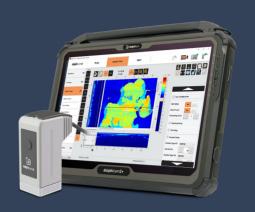
## SERVICE AND SUPPORT SOLUTIONS

Dolphitech provides a range of comprehensive service solutions throughout the equipment's entire life cycle. This helps increase the reliability and repeatability of the measurements for uninterrupted operations.





## **SERVICE AGREEMENTS**

Tailored service agreement packages.



## TRAINING & APPLICATION SUPPORT

Product familiarisation and advanced on-site application-based training.



## **CALIBRATIONS**

Versatile remote calibration services.



## SYSTEM HEALTH CHECK

Remote health check.



## TRANSDUCER MODULE PROGRAM

Repair, upgrade and exchange services.



## **SAMPLE NDT TESTING**

Feasibility studies.





#### TECHNICAL SERVICE AND SUPPORT

Assure uninterrupted operation through responsive service support.

#### SERVICE AGREEMENT PACKAGES

Complete range of service maintenance programs and repair solutions to help optimize operational uptime.

## **TRAINING & APPLICATION SUPPORT**

As per application requirements, specifically developed online and on-site training programs are available for dolphicam2, covering the entire functionality and the inspection analysis tools.

## SYSTEM HEALTH CHECK

Remote system health checks are carried out for TRMs, USB-C cables, and the Black-Box to help identify any performance discrepancies compared to the original manufacturing status.

#### **CALIBRATION**

Annual calibration services are carried out remotely, typically, a maximum of 2 days are required for the certificates to be issued.

# REPAIR, UPGRADE AND EXCHANGE SERVICES

Fixed-price repair with upgrade and exchange solutions are available for all TRMs with a 12-month limited warranty.

## **FEASIBILITY STUDIES**

Feasibility studies can be carried out upon request to evaluate composites, metals, and other exotic materials.



