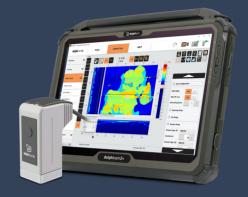
SERVICE AND SUPPORT SOLUTIONS

Dolphitech provides a range of comprehensive service solutions through the entire life cycle of the equipment, this, in turn, helps increase reliability and repeatability of the measurements, for uninterrupted on-site operations.



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SERVICE AGREEMENTS Tailored service agreement packages.



TRAINING & APPLICATION SUPPORT Product familiarisation and advanced on-site application-based training.



CALIBRATIONS Versatile remote calibration services.



SYSTEM HEALTH CHECK Remote health check.



TRANSDUCER MODULE PROGRAM Repair, upgrade and exchange services.



SAMPLE NDT TESTING Feasibility studies.

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TECHNICAL SERVICE AND SUPPORT

Assure uninterrupted operations through responsive service support, readily available spare parts, rapid repairs turn around and exchange programs.

SERVICE AGREEMENT PACKAGES

Complete range of service maintenance programs and repair solutions to help optimize operational uptime.

TRAINING & APPLICATION SUPPORT

As per application requirements, specifically developed online and on-site training programs are available for dolphicam2, covering the entire functionality and the inspection analysis tools.

SYSTEM HEALTH CHECK

Remote system health checks are carried out for TRMs, USB-C cables, and the Black-Box to help identify any performance discrepancies compared to the original manufacturing status.

CALIBRATION

Annual calibration services are carried out remotely, typically, a maximum of 2 days are required for the certificates to be issued.

REPAIR, UPGRADE AND EXCHANGE SERVICES

Fixed price repair services with comprehensive upgrade and exchange solutions are available for all TRMs globally with 12 months limited warranty.

FEASIBILITY STUDIES

Comprehensive feasibility studies can be carried out upon request for evaluation of composites, metals, and other exotic materials.



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FOR MORE INFORMATION VISIT DOLPHITECH.COM or email us at support@dolphitech.com.